

INTERXEPT

Terms of Service

KNCM Group Limited trading as InterXept · NZBN: 9429053839213

Last updated: 27 July 2026

By using InterXept you agree to these terms. Please read them carefully.

1. ABOUT INTERXEPT

InterXept is a sports statistics and team management platform operated by KNCM Group Limited (NZBN: 9429053839213) trading as InterXept, a New Zealand registered company incorporated on 22 July 2026.

Contact: interxept.hub@gmail.com | interxept.co.nz

2. ELIGIBILITY & ACCOUNTS

- You must be 16 or older to create an account as a coach, coordinator or administrator
- Parents and guardians may create accounts to access their child's data
- Player profiles may be created for players of any age by their coach or club administrator
- You are responsible for keeping your login credentials secure
- You must provide accurate information when registering
- One account per person — you may not share accounts

3. USER ROLES

InterXept uses a role-based access system. Each user is assigned one of the following roles: Admin, Coordinator, Coach, Manager, Committee, Player, or Parent. The full permissions for each role are set out in the InterXept User Roles & Permissions Policy available at interxept.co.nz/roles.html.

4. SUBSCRIPTIONS & PAYMENT

Plans: InterXept offers monthly and season-based subscription plans. Current pricing is available at interxept.co.nz.

- Payment: Currently by bank transfer with invoice. Online payment via Stripe coming soon.
- Activation: Your account is activated once payment is confirmed by InterXept.
- Monthly billing: Invoiced on the 1st of each month. 7-day grace period before suspension.
- Season passes: One-off payment covering the stated season period.
- Renewal: Subscriptions do not auto-renew. You will receive reminders before expiry.
- Expiry: On expiry your data is retained for 90 days then permanently deleted unless renewed.
- Refunds: No refunds once an account has been activated. Contact us for technical issues.
- Price changes: 30 days notice to existing subscribers of any price changes.
- Trial periods: Trial clubs are free for the stated period. Payment required to continue.
- Sponsorship: Clubs sponsored by InterXept receive complimentary access as stated in their agreement.

5. ACCEPTABLE USE

You agree to use InterXept only for lawful purposes. You must not:

- Enter false or misleading information about players or clubs

- Share your login credentials with others outside your authorised role
- Attempt to access another club's data
- Use the platform to harass, bully or harm any individual
- Scrape, copy or extract data from the platform for commercial purposes
- Attempt to reverse-engineer or interfere with the platform

6. PLAYER DATA & IXP NUMBERS

IXP numbers are permanent unique identifiers assigned to each player. They follow players across clubs and sports and are linked to career statistics. By entering player data you confirm you have appropriate consent to do so for any players under 16.

- Data ownership: You retain ownership of data you enter
- IXP numbers: Owned by the player and cannot be reassigned to another individual
- Stat accuracy: Coaches are responsible for the accuracy of statistics recorded
- Selection decisions made using InterXept data are the sole responsibility of the coach

7. CHILDREN'S DATA

InterXept may hold data about players under the age of 16. By provisioning a club with junior players, you confirm that you have appropriate authority (as a coach, school or club official) to enter that data on behalf of the club, and that parents or guardians have been notified of the platform's use.

8. INTELLECTUAL PROPERTY

- The InterXept platform, design, code and features are owned by KNCM Group Limited
- The InterXept name, logo and IXP identity system are proprietary
- You may not copy or reproduce any part of the platform without written permission
- Your club data remains yours — we do not claim ownership of your statistics

9. SERVICE AVAILABILITY

We aim to provide a reliable service but cannot guarantee 100% uptime. InterXept may be unavailable due to scheduled maintenance, third-party outages (Firebase, Netlify) or unforeseen technical issues. We are not liable for any loss caused by service unavailability.

10. TERMINATION

We may suspend or terminate your account if you breach these terms, fail to pay, or use the platform harmfully. You may cancel at any time by contacting us. Data retained for 90 days after cancellation.

11. LIMITATION OF LIABILITY

To the maximum extent permitted by New Zealand law, KNCM Group Limited's liability is limited to the amount paid for your subscription in the 12 months preceding any claim. We are not liable for indirect, consequential or special damages.

12. GOVERNING LAW

These terms are governed by the laws of New Zealand. Disputes will be resolved in New Zealand courts.

13. CHANGES TO TERMS

We may update these terms with 14 days notice by email to active coaches. Continued use constitutes acceptance.

14. CONTACT

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