

INTERXEPT

Privacy Policy

KNCM Group Limited trading as InterXept · NZBN: 9429053839213

Last updated: 27 July 2026

InterXept is committed to protecting the privacy of players, coaches and families — especially children. We collect only what we need and never sell your data.

1. WHO WE ARE

InterXept is operated by KNCM Group Limited (NZBN: 9429053839213) trading as InterXept, a New Zealand registered company incorporated on 22 July 2026. We are subject to the New Zealand Privacy Act 2020.

Contact: interxept.hub@gmail.com | interxept.co.nz

2. WHAT INFORMATION WE COLLECT

Account information:

- Email address and password (coaches, coordinators, players and parents)
- Club and team name, region and sport

Player information:

- Player name and playing position
- IXP identity number
- Sport, region and club affiliations
- Date of birth or school year (if provided during trial assessment)
- Injury records (if logged by coach)
- Game statistics and performance data
- Wellness check-in responses (emoji-based, during game day)
- Minutes on court and substitution history

Usage information:

- Game events and timestamps
- Login times and device type (mobile/tablet/desktop)

3. CHILDREN'S PRIVACY

InterXept is used by grassroots sport clubs which may include players under the age of 16. We take the privacy of minors seriously.

- Player profiles are created by coaches or administrators, not by players themselves
- Parents and guardians access player data through a controlled invitation system
- Player data is never shared publicly without explicit consent
- Wellness and attendance data is visible only to the coach and authorised parents
- We do not use player data for advertising or marketing purposes

4. HOW WE USE YOUR INFORMATION

- To provide the InterXept platform and its features

- To generate and maintain IXP player identity numbers
- To send transactional emails (welcome, invoice, activation, game stats, stat reports)
- To send subscription renewal reminders
- To send game notifications and RSVP reminders to players and parents
- To improve the platform based on usage patterns
- To provide customer support

We do NOT use your information for advertising, sell it to third parties, or share it with any organisation outside those required to operate the platform.

5. IXP NUMBERS

The IXP number (e.g. IXP-WGN-00001) is a unique lifetime identifier assigned to each player registered on InterXept. It:

- Is tied to the player, not the club or sport
- Travels with the player across clubs, teams and sports
- Is visible to the player, their coach, and authorised parents or guardians
- May be shared with other clubs on InterXept if the player transfers, with coach consent
- Is never published publicly without consent
- Remains in the global player registry even after a club subscription expires

6. DATA STORAGE & SECURITY

All data is stored in Google Firebase (Asia Southeast region — Singapore), which provides enterprise-grade security including encryption at rest and in transit. Access is controlled by Firebase Authentication with role-based access control.

- Coaches can only access their own club and team
- Coordinators can access all teams within their club
- Parents can only see their own child's data
- Players can only see their own stats
- Administrators have full access to manage clubs

7. DATA RETENTION

- Active club data: retained while subscription is active
- Expired subscriptions: data retained for 90 days after expiry
- After 90 days: data permanently deleted unless renewed
- IXP player profiles: retained indefinitely as lifetime records
- You may request deletion of your data at any time by emailing us

8. THIRD-PARTY SERVICES

We use the following third-party services:

- Google Firebase — database, authentication and hosting (Singapore)
- Resend — transactional email delivery
- Netlify — web hosting and serverless functions

- MailerLite — marketing email sequences (coach emails only, not player data)
- Stripe — payment processing (when enabled)

9. YOUR RIGHTS (NZ PRIVACY ACT 2020)

- Request access to the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your information
- Ask how your information is being used
- Make a complaint to the Privacy Commissioner if you believe your privacy has been breached

To exercise these rights: interxept.hub@gmail.com

10. COOKIES & LOCAL STORAGE

InterXept uses browser local storage (not traditional cookies) to maintain your login session and preferences. This data stays on your device and is not transmitted to us. We do not use advertising cookies, tracking pixels or analytics services.

11. CHANGES TO THIS POLICY

We may update this privacy policy from time to time. We will notify active coaches by email of significant changes. The date at the top shows when it was last updated.

12. CONTACT

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